

Return Policy

1. Returns are accepted under the following conditions:
 - The item delivered are different from those ordered.
 - The item delivered does not fit due to incorrect sizing.
 - The item delivered is defective or damaged.
2. Return will not accepted if:
 - The product has been used or tried out.
 - The product shows signs of usage and is not in the condition that it was delivered.
 - Any product whose packaging has been destroyed will not be returnable.
 - All products to be returned in their original packaging including all manuals/cards dispatched originally.
 - If any products are missing any tags/packaging elements/hangers/covers/manuals/cards will not be returnable. In such a case no refund will be initiated.

Terms & Conditions for returns:

- Please ensure you contact the store within 24 hours of receiving the item to initiate the returns process.
- Once you initiate the process, you will have to courier the product back to us.
- You are responsible for all shipping costs for returning the product to our store.
- Please ship your returns through a reputable courier firm which includes package tracking and insurance for the return shipment.
- All return shipments must be prepaid, all COD packages will be rejected.
- If you are unsure about sizing or the right product for you at the time of ordering, please reach out to us so that we can guide you in your decision.
- Once your return is processed, you will be reimbursed with store credit for any future purchases. NO Refunds will be given.

Defects and Warranties:

We are a multi brand store. Each brand has their own terms of warranty. We will guide you in the process of claiming the warranty from the brand but are not responsible for the warranty itself.

Order cancellations:

- Orders once placed can only be cancelled until the items are shipped from the store. Once the product has left the store, we cannot cancel it.
- Bank processing charges for the cancelled order will be borne by the customer in case of order cancellation.